

# Mender Monitor Add-on

Proactively detect issues with devices, services, and applications remotely

### **Key Features**

- ✓ Real-time Edge Processing: Edge processing accounts for intermittent or unstable connectivity. With near-zero bandwidth requirements, gain the relevant data for each alert. Reduce resolution time with instant local processing.
- Device monitoring: Monitor the health of your devices, including device malfunctions and application, container, or service interruptions. Detect known issues with your own application based on its output.
- System monitoring: Monitor systemwide issues, such as connectivity issues or connectivity to peripheral devices. Detect intermittent restarts, such as from docker-compose.
- ✓ Customizable instant alerts: Easily send notifications and reduce downtime. Gain complex context with a log collection for each alert displaying all relevant log lines.
- Enhanced security: Limit user access to monitoring data and alerts with rolebased access control.

# Remote monitoring: Proactively manage the health of your devices,

services, and applications



# Ensure device performance and reliability with real-time device monitoring and alerting capabilities.

With the **Mender Monitor Add-on**, leverage 24/7 live health monitoring to quickly detect issues before they impact customers.

Ensure device reliability and performance with real-time edge monitoring and processing designed for connected devices. Leverage device monitoring, configurable alerts, audit logs, and email notifications to proactively address device issues. Eliminate traditional cloud monitoring barriers — intermittent and unstable connectivity, latency, and high network and bandwidth costs — with the Mender Monitor Add—on.

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# Why Mender Monitor Add-on:

- Deliver a seamless customer experiences. Identify and fix issues before your customers even know they exist.
- Improve device availability. Eliminate the downtime of traditional solutions. Receive instant alerts and proactively respond to issues live on the device in real time leveraging a fully distributed solution utilizing edge processing.
- ✓ Ensure robustness with edge processing. Optimize operations with a purpose-built connected device solution – near-zero bandwidth requirements, instant local processing, and designed for limited or unstable connectivity.

#### Requirements

All Mender Add-ons require Mender. Features depend on the underlying Mender version; some features are only available with Mender Enterprise.

### Support

All Mender Add-ons receive the same support as the underlying Mender license; check your Mender license for more details on support.

10%

of customers monitor device connectivity

3 of 10

Mender Enterprise customers have the Monitor Add-on

90%

of customers monitor device services



Mender offers robust, secure, and customizable over-the-air (OTA) software updates for smart devices. Powering OTA software updates for more than a million devices worldwide over nearly a decade, Mender boasts a proven track record with Fortune 1000 clients, including Siemens, Thales, and ZF Group.

Learn more about OTA software update management.

Mender is developed and maintained by Northern.tech. Founded in 2008, Northern.tech is the leader in device lifecycle management with a mission to secure the world's connected devices.





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